

Wait Light Error

Tech Note Number: 652

Total number of pages: 2

Date: 11/30/2009

Applicable Models: AnaJet SPRINT printer series

Diagnosis: When printing, the Wait Light turns on and does not turn off.

Solution: There are two things that can cause this type of problem. The first one is the most common and should be tried first but if this does not correct the problem then try second step.

1) If Wait Light comes on but does not turn off, then you have most likely need to reset the Service Counter. Just power down the machine in the back and turn it back on. As the machine starts, the Control Panel LCD will display “reset service counter” and a repeated beeping will sound about once per second. Open your AnaJet SPRINT Utility and select the Reset Service Counter Button. Then power the machine off in the back and wait a few seconds, then power back on.

Note: If you need help resetting the Service Counter, please follow guide 622 – Reset Service Counter.

2) If you have followed the first step and the Wait Light still stays on, then you will need to power your machine off from the back and clean your Encoder Strip. Once the machine is powered down you will need to loosen the Print Head as you would when you do your maintenance so that you can clean the entire Encoder Strip. Once clean, power the printer back on and see if the Wait Light goes away.

Note: If you need help on cleaning the Encoder Strip, please follow guide 603 – Cleaning the Encoder Strip.