

Waste Ink Pad Counter Reset

Tech Note Number: 522

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Applicable Models: AnaJet FP-125 printer series

Background: The waste ink pad counter message is the result of the Epson F-mach printhead used in the AnaJet. Because the print head is used in several different types of printers, it tries to keep track of its usage. When it gets past a certain limit, it triggers the error. To correct this, a number needs to be reset in the printer.

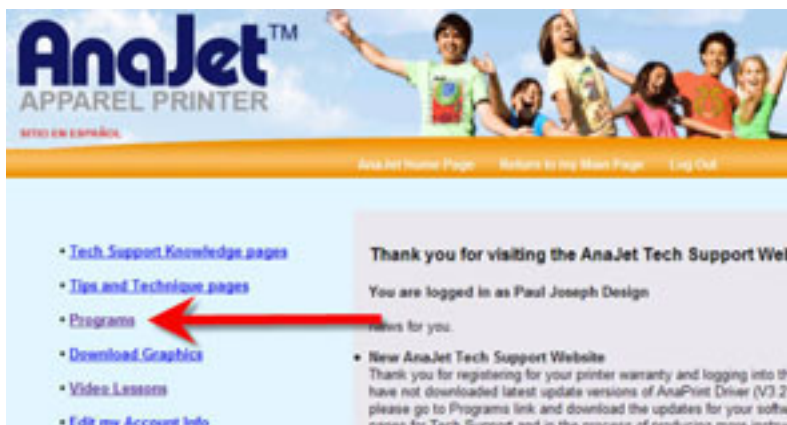
Diagnosis: This error is easily diagnosed by a flashing wait light, flashing LEDs on the upper PCB, and a repeated beeping that occurs about once per second. The control LCD will display “waste ink pad counter”. The printer will not be able to receive any job. The power button on the control panel will be locked, requiring the main power switch in the back to be used to power down the printer.

Note: Section 1 of this paper discusses downloading the utility. If you already have this utility, move on to section 2.

Discussion:

Section 1: This error is reset with the Epson Adjustment Utility which can be downloaded from the AnaJet’s technical support website. <http://www.anajet.com/ts/login.php>

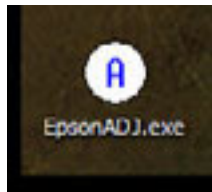
Once registered and logged in, click the link at the left called programs.



From there, scroll to the bottom of the web page and click the “Epson Printer Adjustment Program” link. Save the self-extracting file to your desktop.



Once saved to your desktop, double click the icon to extract the compressed file.



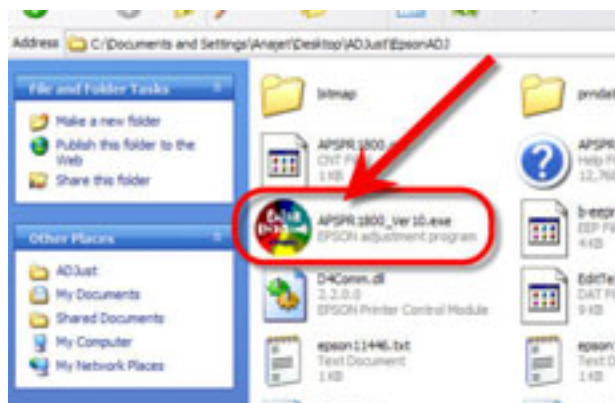
This will create a new folder to run the program from

Section 2: Running the program.

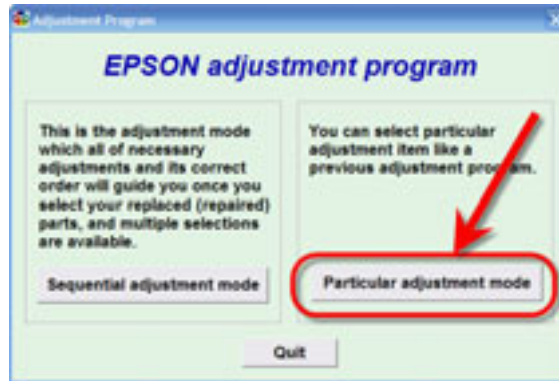
Note: if you are using Windows Vista, please refer to the technical note on running Epson Adjust in Windows Vista. There is a special one-time set-up for Windows Vista Users

Before running the program, make sure the printer is powered on and beeping. Clear your print queue of any pending jobs as this will cause a communication error.

Open the newly created folder called "Adjust". Inside the folder, look for the color wheel icon. Double click this icon to launch the program.



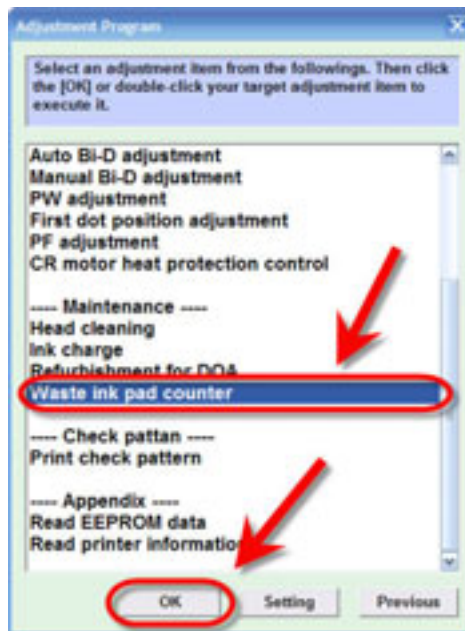
In the program window that opens, click the "Particular Adjustment Mode" button.



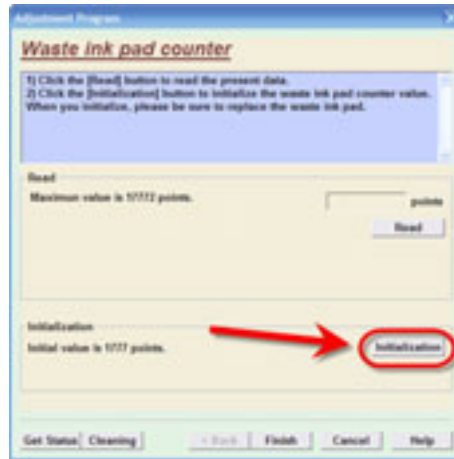
Leave the menu on "Auto-Selection" and click "OK"



In the main menu, scroll down to maintenance section. Highlight "Waste Ink Pad Counter" and click OK.



Click the "Initialization" button. The click "OK".



Click the “read” button. Click OK. Make sure the point value in the box above the read button has been reset to “1777”. Click Finish.



Close the Epson Adjustment Program. Turn your printer completely off using the switch in the back. When the printer is powered back on, the error will be gone.