

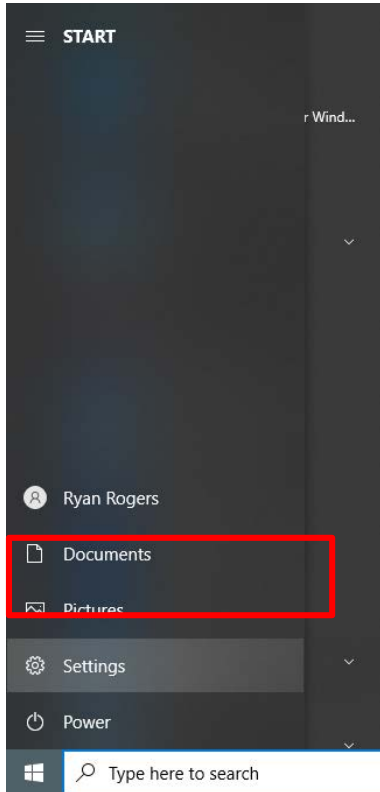
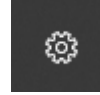
RICOH Data Collector Update



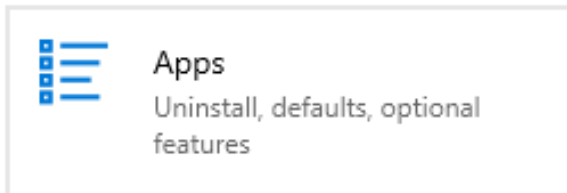
PC – Data Collector Update – Uninstall old version if necessary

If you already have an older version of the data collector, you must uninstall it if it is less than version 1.2.4 – if new installation or your current version is 1.2.4 or later go to step 5

1. In the Windows Start Menu select [Settings]



2. Select [Apps]



3. Locate and select Data Collector Module

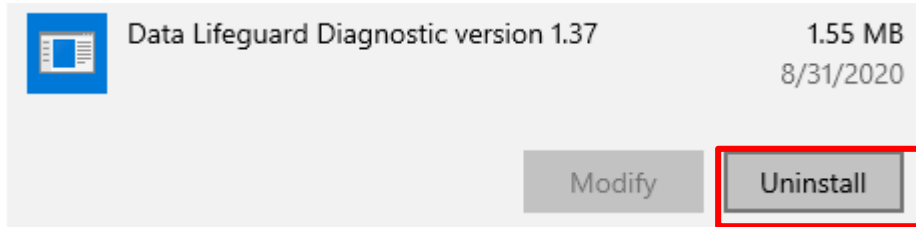


Data Collector Module version 1.2.4

185 MB
9/14/2020

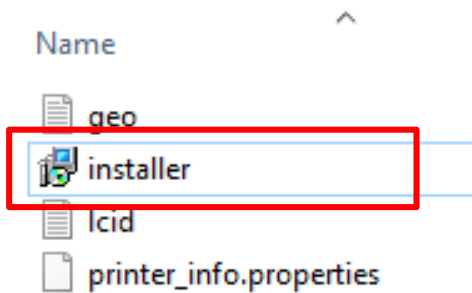
PC – Data Collector Update

4. Proceed with program uninstallation by pressing [Uninstall]



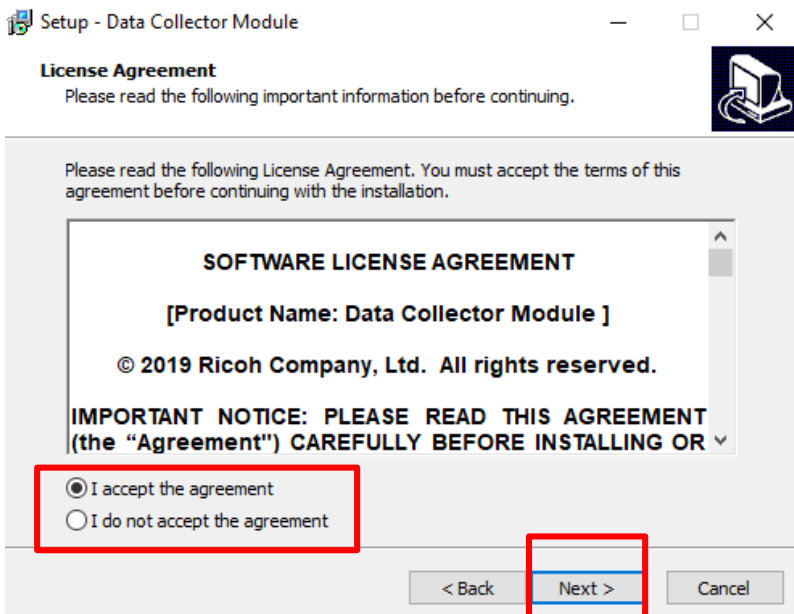
INSTALL DATA COLLETOR

5. Extract the Downloaded Data Collector Zip Package
6. Run “ Installer” Application

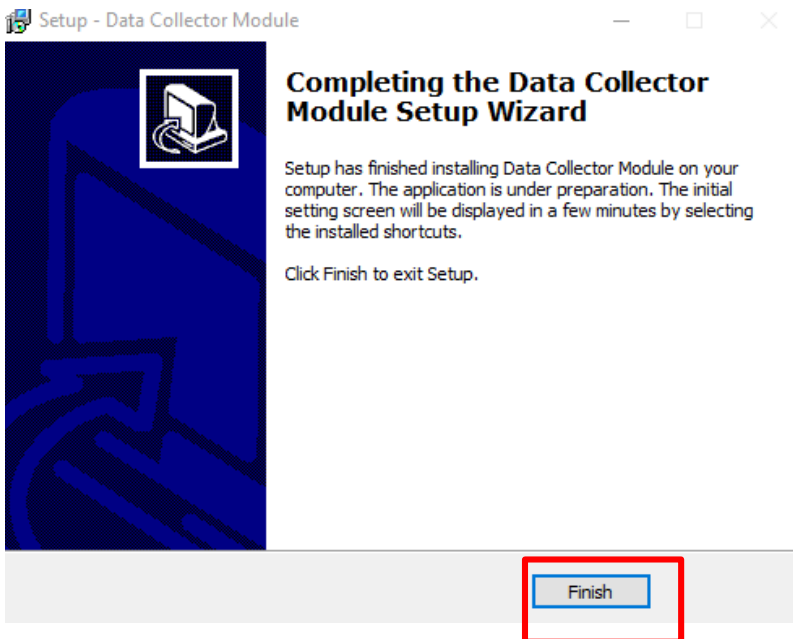


PC – Data Collector Update

7. Review the License Agreement and accept the terms once reviewed and press [Next]

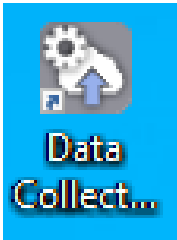


8. Select Finish when Installation is complete

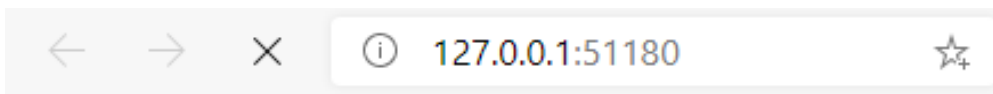


PC – Data Collector Update

9. Locate the installed Data Collector on the desktop and open program



10. Browser will open to <http://127.0.0.1:51180/>
11. Select Basic Settings, <http://127.0.0.1:51180/setting>



Data Collector Configuration

- Basic setting
- Network port setting
- Device Firmware update setting
- Open Source Licenses

127.0.0.1:51180/setting

Network Settings

To use a proxy server, please press the button to obtain proxy server information.

Use a proxy server

Address

Port Number

If the connection needs proxy authentication, enter proxy user name and proxy password.

User Name

Password

PC – Data Collector Update

12. Go to the section(s) for the printers owned
 - A. For Ri 100, scroll down to {IP address Settings}
 1. Enter Printer IP Address
 - B. For other available models, scroll down to {General Device Address Settings}
 1. Enter Printer IP Address
 2. Select printer model on the right drop down

General Device Address Settings

Please enter the IP address of the device.

1	<input type="text" value="37.37.37.67"/>	<div style="border: 1px solid gray; padding: 2px;"><div style="background-color: #f0f0f0; padding: 2px;">Ri 2000 ▾</div><div style="padding: 2px;">Choose model</div><div style="padding: 2px;">Ri 1000</div><div style="background-color: #0070c0; color: white; padding: 2px;">Ri 2000</div><div style="padding: 2px;">Pro L5130e</div><div style="padding: 2px;">Pro L5160e</div></div>
2	<input type="text" value="37.37.37.5"/>	
3	<input type="text" value="0.0.0.0"/>	

13. Scroll down to {Email Address} and enter the email address that will be registered for access to the data collector dashboard.
14. Once Finished, Select [Save]

Email address

Please register your email address.

Email Address

Save

PC – Data Collector Update

15. Check the inbox for the email registered for “[Supervisor-I]User Registration Information”

[Supervisor-I]User Registration Information



no-reply@supervisor.rioh.com <no-reply@supervisor.rioh.com>

9/14/2020 8:41 PM

To: [REDACTED]

Thank you for using "Supervisor-I".

By registering your user information, you will be able to access a dashboard that contains information about your device. Please register your information from the following URL.

URL

<https://euprd.supervisor.rioh.com/auth/register/account?t=u528fa139-328f-4558-8094-3d4925d70d14>

This email is delivered from a send-only address.

If you have any questions or comments on this email, please contact the manufacturer of your device.

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Ricoh Company, Ltd.

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Please DO NOT CLICK links or attachments unless you recognize the sender and know the content is safe.

16. Fill out the registration page to register

RICOH

User Registration

Please register your information to obtain access to your dashboard.

Email *

Password *

Confirm Password *

Country *

City *

Tel No *

Assignee Name *

Organization *

I agree to [privacy policy](#).

17. You will then receive an email confirming your registration with a link to your dashboard.

[Supervisor-I] User Registration Completed Tracked To Dynam...

N no-reply@supervisor1.ricoh.com
Tue 9/15/2020 5:39 PM
To:

Thank you for using "Supervisor-I".
Your user registration has been completed. You can log in to the dashboard where the information of your device is aggregated from the following URL.

URL
<https://euprd.supervisor1.ricoh.com/>

This email is delivered from a send-only address.
If you have any questions or comments on this email, please contact the manufacturer of your device.

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Ricoh Company, Ltd.
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Please DO NOT CLICK links or attachments unless you recognize the sender and know the content is safe.

18. By accessing the dashboard you will have useful information about your printer such as ink levels, printing quantities and error messages. You can select the period of time to display

